Enrollment Retention Committee June 13, 2024 10:00-11:00 am Chair- Evan Pauken

Attendance: E. Pauken, N. Bergan, E. Dominianni, C. Gearig, S. Hubbell, D. Mondoux

Absent: C. Almeda, M. Dunneback, P. Eagan, A. Fontaine, K. Lavender, D. Loucks, A. Marsh-Peek, L. Thomas

- I. Welcome
- II. The May 9, 2024 meeting minutes were approved
- III. Action Team Updates
 - a. Enrollment Growth Team Update
 - i. The group will meet in July to create a fall to-do list.
 - ii. Action Item: Create a parent orientation.
 - b. Progression Team Update
 - i. Action item: Find and analyze data on in-person or web-based classes.
 - c. DEI Enrollment and Retention Action Team Update
 - i. Educating staff on what resources the college can provide and what students qualify for them.
 - ii. Single Stop Resource for students needing to find food, housing, clothes, etc...
 - iii. Action Item: Streamline how resource information is presented to students.
 - d. Credential Completion Team Update
 - i. Focusing on creating more sections where there is a waiting list.
 - ii. Revisited near completers group
 - iii. Pulled together a list and have counselors contact the near completers.
 - iv. Action Item: Email students on a waiting list for a class with a suggestion for an alternative class.

IV. Marketing Update

- i. Discussed the new social media vendor and (ED) distributed a Campaign Report.
- ii. Discussed when to send out the July cut and paste due to changes in the payment due date caused by the FAFSA delay.
- iii. Discussed the "Get It Done" article in the July KV Focus.

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V. IR Update

a.

- i. Summer enrollment is up from last year,
- ii. Fall enrollment is flat at this time.
- iii. Guest students are up
- b. MCCSSA-Community College Enrollment Review
 - i. Kalamazoo Valley Community College is trending ahead of other colleges in Summer 2024 enrollment
 - ii. Kalamazoo Valley Community College is trending behind for Fall 2024 enrollment
 - iii. Action item: Find information on other colleges' data collection for Early College enrollment.
- VI. Enrollment/ Retention Campaigns and Events Discussion
 - a. Advertizing suggestions:
 - i. Billboards
 - ii. Video gaming platforms
 - iii. Civic Theatre
 - iv. Banners at high schools
 - b. Action Item: Fresh ideas for campaigns for the fall semester.
 - I. Tabled until next meeting-<u>Building Back Better Enrollments Dashboard</u> / Inquiry Guide (EP)
- VII. Tabled until next meeting- Strategic Priority 2: New aligned metric (EP)
 - a. Developing a strategy to "Decrease the % of new students not successfully completing at least one credit in their initial term of enrollment at the college."
- VIII. Other
 - a. Changing meetings from 1 hour back to 1 ½ hour
- IX. The meeting was adjourned at 11:05 am

Strategic Enrollment and Retention Plan